# Digital Accessibility Statement for MyHud (app)

This mobile application is run by The University of Huddersfield using [MyDay by Collabco](#).

**We want as many people as possible to be able to use this app.**

The text within this site should be clear and easy to understand. For example, the user should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver).

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

## How accessible this app is

We aim to make this app as accessible as possible. However, we know some parts of this ap are not fully accessible:

1. The language attribute on the banner has not been included in the list of valid languages.

## Feedback and contact information

If you need information on this website in a different format, including accessible PDF, large print, easy read, audio recording, or braille, please contact:

**The Library Disability Support Advisor**
Call: +44 1484 473925
Email: [library.disability.support@hud.ac.uk](mailto:library.disability.support@hud.ac.uk).
We will consider your request and get back to you within 2 working days during normal office hours, Monday-Friday.

# Reporting accessibility problems with this app

We are always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact myhudemail@hud.ac.uk.

# Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

# Contacting us by phone or visiting us in person

Most of our lecture theatres have audio induction loops, alternatively, we may be able to arrange a British Sign Language (BSL) interpreter if you contact Disability Services prior to your arrival.

**Contact Disability Services**
Call: +44 1484 471001
Email: disability@hud.ac.uk
In person: iPoint, Level 4, Student Central, University of Huddersfield, Queensgate, Huddersfield, HD1 3DH.

# Technical information about this app's accessibility

The University of Huddersfield is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## Compliance status

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AAA standard, due to the non-compliances listed below.

# Non accessible content

**Non compliance with the accessibility regulations**

1. [WCAG 3.1.2](#) – Value of lang attribute not included in the list of valid languages.

We aim to make all of these elements fully accessible by December 2020 and are working with Collabco to resolve these elements.

**Disproportionate burden**

There are no elements of the website that are expected to be a disproportionate burden to fix.

**Content that's not within the scope of the accessibility regulations**

**Live video**

Live video streams do not have captions. This fails WCAG 2.1 success criterion 1.2.4 (captions - live). We do not plan to add captions to live video streams because live video is [exempt from meeting the accessibility regulations](#).

# How we tested this app

This app was last tested in October 2020. The test was carried out by The University of Huddersfield. We tested all of the pages within myhud.hud.ac.uk. We used a combination of automated tools: [Accessibility Insights](#), Site Improve and the [WebAim Colour Contrast Tool](#). In addition, our in-house Digital Skills Trainer (Accessibility) highlighted best practice for us to adopt.

# What we're doing to improve accessibility

We will identify and review the non-compliance issues by December 2020. We will work with Collabco to implement changes.

# Preparation of this accessibility statement

This statement was prepared on 25$^{th}$ August 2020. It was last reviewed on 27$^{th}$ October 2020.

This app was last tested on 21$^{st}$ October 2020. The test was carried out by the