

Digital Accessibility Statement for Sonocent Audio Notetaker & Sonocent Link Companion Mobile Application

This accessibility statement applies to Sonocent Audio Notetaker and its companion mobile application, Sonocent Link.

Audio Notetaker and Sonocent Link is provided by Sonocent on behalf of the University of Huddersfield. We want as many people as possible to be able to use this mobile application. For example, you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the mobile application text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

Measures to support accessibility

At Sonocent Audio Notetaker and Sonocent Link we take the following measures to ensure accessibility of our products and services:

- Include accessibility throughout our internal policies
- Provide accessibility training for our engineering staff
- Assign clear accessibility goals and responsibilities
- Employ formal accessibility quality assurance methods

How accessible this mobile application is

Sonocent Audio Notetaker and its companion mobile application, Sonocent Link has identified the platforms as partially conformant with WCAG 2.1 AA accessibility standard where applicable.

Feedback and contact information

If you need information on this mobile application in a different format, including accessible PDF, large print, easy read, audio recording, or braille, please contact:

The Library Disability Support Advisor

Call: +44 1484 473925

Email: library.disability.support@hud.ac.uk.

We will consider your request and get back to you within 2 working days during normal office hours, Monday-Friday.

Limitations and alternatives

Despite our best efforts to ensure accessibility of our product and services, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for Audio Notetaker:

1. **Registration and Activation:** These are not screen reader accessible so the user will need assistance to complete these tasks.
2. **Visual focus:** There are some shortcomings in visual focus, but these are mitigated by keyboard shortcuts.
3. **Colour as an indicator:** It is possible for users to add information where colour is the only indicator, but this is mitigated by being announced to screen readers.
4. **Toolbars:** Some parts of the toolbar are not keyboard accessible, but this is mitigated by the use of keyboard shortcuts.

Known limitations for Sonocent Link companion mobile application:

1. **Assistive Technology:** The Link application is not accessible to some assistive technologies such as to increase contrast, reduce transparency or zoom.
2. **Screen Readers:** Several sections are not or only partially screen reader accessible so the user will need assistance to complete those tasks. The 'Record in Glance Mode' is inaccessible with a screen reader.
3. **Navigation:** While it is possible to navigate through the application when in screen reader mode it is not intuitive to understand and not all instructions are given.

Reporting accessibility problems with this mobile application

If you find any issues not identified within [Sonocent Audio Notetaker and its companion mobile application, Sonocent Link](#) or think the site is not meeting accessibility requirements, email it.support@hud.ac.uk. Please be as specific and detailed as you can.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the [Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

Most of our lecture theatres have audio induction loops, alternatively, we may be able to arrange a British Sign Language (BSL) interpreter if you contact Disability Services prior to your arrival.

Contact Disability Services

Call: +44 1484 471001

Email: disability@hud.ac.uk

In person: iPoint, Level 4, Student Central, University of Huddersfield, Queensgate, Huddersfield, HD1 3DH.

Technical information about this mobile application accessibility

The University of Huddersfield is committed to making its mobile application accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance Status

This mobile application is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard.

Preparation of this accessibility statement

This statement was prepared 28 June 2021 It was last reviewed on 28 June 2021. The [Sonocent Audio Notetaker conformance report](#) has been prepared by Sonocent.