

My Support

1

Support is available for you whilst attending University. It includes financial, mental, physical and emotional support both on campus and online.

2

The screenshot shows the 'My Support' section of the MyHud portal. The page header includes 'MyHud' and a search bar. Below the header, there is a grid of eight service tiles. Callout boxes provide details for each tile:

- School news and contacts:** Your personal tutors.
- iPoint:** Book an appointment with a wellbeing advisor, tap into online support or in person at Student Central.
- Wellbeing support:** Support for your wellbeing and mental health, 24/7 online support with the Big White Wall.
- Disability support:** The disability team offer confidential support, access to software and technology to support your studies.
- hud help:** Log in and find answers to your IT, Library and iPoint questions.
- My health:** [My Health](#) – Click here for more information.
- Student safety:** Ask for help to stay safe. Report your safety concerns or speak with an advisor.
- International:** Information for International students including Visa and Fees.

My Health

3

These are some of the things to help to keep you healthy and able to cope with the pressures of University life.

4

The screenshot shows the 'My Health' section of the MyHud interface. It features a navigation bar with 'Home', 'My Studies', 'My Details', 'My Subject', and 'My Support'. Below the navigation bar, there are six main tiles: 'University health centre', 'Local NHS doctor', 'Big White Wall', 'Mental health and wellbeing', 'Students' Union advice centre', and 'Sports, fitness and clubs'. Each tile has a callout box with descriptive text:

- University health centre:** Register at the University health centre.
- Local NHS doctor:** Search for local NHS Doctors.
- Big White Wall:** Professional support to manage your mental health and wellbeing.
- Mental health and wellbeing:** A range of help and support available.
- Students' Union advice centre:** Free independent confidential support.
- Sports, fitness and clubs:** Click here for information on Sports and fitness programmes available on campus.

Sports fitness and clubs

5

The screenshot shows the 'Sports, fitness and clubs' section of the MyHud interface. It features a navigation bar with 'Home', 'My Studies', 'My Details', 'My Subject', 'My Support', 'My Uni Life', and 'Graduation and beyond'. Below the navigation bar, there are four main tiles: 'Team Hud', 'Students' Union sports clubs', 'Students' Union societies', and 'International societies'. Each tile has a callout box with descriptive text:

- Team Hud:** Stay active with fitness classes, court hire and personal programmes.
- Students' Union sports clubs:** Join a team and compete against other Universities,.
- Students' Union societies:** Join the Students' Union societies.
- International societies:** Discover different cultures on and off campus, from all over the world.

V2

International Page

6

Information about Visa Tier 4 checkpoints, your fees balance and who to contact if you are unwell.

7

The screenshot shows the 'International' page on MyHud. The page has a search bar at the top right with 'I'm looking for...' and 'Help' and 'Logout' links. Below the search bar is a navigation menu with 'International' highlighted. The main content area is a grid of 12 tiles, each with an icon and a title. Callout boxes point to specific tiles with descriptive text:

- Stay up to date with Tier 4 requirements and know your immigration rights.** (Points to 'Visa checkpoint status')
- Unable to attend the University, contact us to comply with your visa requirements.** (Points to 'Protecting your visa')
- Meet the Home Office rules by attending your Tier 4 checkpoints.** (Points to 'Your visa')
- Make a payment, invoices and receipts.** (Points to 'Paying your fees')
- Discover how to pay your tuition fees.** (Points to 'Paying your fees')
- Overview of the dates you have registered each term at the University.** (Points to 'Scholarships and funds')
- Scholarship and funding opportunities for further study.** (Points to 'Scholarships and funds')
- Purchase concert or conference tickets by using the online store.** (Points to 'Online store')
- Check out your accommodation options.** (Points to 'Accommodation options')
- Contact the International office for more help.** (Points to 'Have a question?')

V2